



## MISSOURI CAREER CENTERS

The Division of Workforce Development, in collaboration with the Department of Labor and Industrial Relations, Department of Elementary and Secondary Education, Coordinating Board for Higher Education and Division of Family Services formed a partnership nearly five years ago to deliver employment and training programs and services to Missourians through a one-stop career center system initiative. With leadership and guidance from the Missouri Training and Employment Council, the agencies work as a team to implement a statewide workforce development plan.

The primary purpose of the One-Stop System is to provide multiple services from many partner agencies at the same location to better serve job seekers and employers. The partners work together to determine customer needs and collaborate to provide a seamless delivery of customer-oriented services. Missouri's workforce development system focuses on universal access for all customers, integrated delivery of services eliminating duplication, customer choice and accountability.

This network of career center systems is a combination of office locations where the services of several agencies are available at a single location or are accessible by computer linkages. The Missouri Career Center system is comprised of a growing number of office locations where job seekers and employers can access labor market information, employment and educational services and financial employment incentives previously available to them only at multiple locations, from separate agencies.

**Individuals** who want to explore and pursue career and training opportunities use the one-stop system. Customers can identify labor markets and determine qualifications for jobs. Individuals entering a career center can receive assistance in creating and entering their resume, learning about job openings, conducting a job search using career center resources, registering for a new job training or educational program, or registering for unemployment services.

**Employers** may use the services of these centers for new employee referrals, occupational skill interviewing and testing, learning about financial incentives for hiring new workers, or simply access potential employees registered at career centers via the Internet. For employers, having these resources together makes it easier for a business to get the word out that it needs employees. The system also helps employers tap into job training resources and other programs to help in job creation, providing information on the opportunities available to receive certain tax incentives and other programs for hiring people from unemployment and welfare rolls, as well as employing individuals with disabilities.

For more information about programs and services offered at Missouri Career Centers, please visit a location near you. For a listing of our offices, please see [http://www.works.state.mo.us/es\\_offices/index.htm](http://www.works.state.mo.us/es_offices/index.htm).